



## Terms & Conditions

- In order to use "International Call Forward" , customers are required to subscribe Roaming and IDD service and "call forward package".
- IDD 001 charges and coverage, please press [here](#)
- "International Call Forward" is not accessible in certain countries/regions. Please refer to the list of "[Country with no access](#)" for details.
- 4G LTE / 3G customers are required to subscribe to "roaming service" and "voice mail" feature in order to use "roaming voice mail" feature.
- After pressing "end" to reject an incoming roaming call, if the "Call Forward" function is not activated, the rejected call will automatically be diverted to "Roaming Voicemail". Roaming charges will only be incurred for retrieving the voicemail while abroad. If the "Call Forward" function is activated, an incoming call has been diverted and answered; thus, this roaming charge would be incurred. We suggest customers to cancel all "Call Forward" function before leaving Hong Kong to avoid any unnecessary charges.
- \* Home Ringback Tone Service Short Code functionality is dependent on roaming partner network compatibility which may vary from time to time.