



Terms & Conditions:

1. Roam-in-Command ("**RIC Service**") and the related data roaming charges ("**Service Fee**") are applicable only to 3SUPREME postpaid, personal account customers. Upon subscription of RIC Service, Roaming and IDD service will be activated.
2. SMS confirmation will be sent upon successful activation of RIC Service. Please note that RIC Service subscription will stay activated until customer cancels the subscription. As such, whenever customer arrives RIC Service designated destination and use roaming data, the RIC Service will be effective automatically and customer will be charged with the relevant service fee.
3. Upon successful activation of the RIC Service, a Service Fee shall be charged for each usage period of seven (7) consecutive days ("**Usage Period**"), commencing upon the Customer's first use of the relevant data roaming service under the RIC Service ("**First Usage**"). The Service Fee shall be charged in full for each Usage Period and shall not be pro-rated. The Usage Period shall commence on the date of First Usage and shall be counted as one (1) day up to 23:59 (Hong Kong time) on that same day, and shall expire at 23:59 (Hong Kong time) on the seventh (7th) day of the Usage Period. Upon expiry of the Usage Period, the Service Fee shall be charged again and a new seven (7)-day valid period shall automatically be reset for continued use of the RIC Service.
4. Within the Usage Period of RIC Service, the network speed will be subject to the network coverage and system compatibility of the designated network service providers in the destinations while the RIC Service is in use as well as other relevant factors which may be subject to change from time to time. The data speed will be adjusted to not higher than 128kbps when the data roaming usage reaches 1GB, customers may continue to use the data roaming service until expiry of the Usage Period. However, if the RIC Service is subscribed for again before expiry of the Usage Period, the new Usage Period will commence on the activation date of the new subscription of the RIC Service.
5. When the data roaming usage reaches 500MB and 1GB, an SMS notification will be sent to the customer. Customer may reply to the SMS to purchase



extra travel data and use within the usage period of this service. The top-up data charge is :

- a. Asia Pacific designated destinations
 - i. \$40/ 1GB
 - ii. \$68/ 2GB
 - iii. \$98/ 3GB
- b. Europe, Americas & Middle East designated destinations
 - i. \$60/ 1GB
 - ii. \$140/ 3GB

The coverage of RIC Service is subject to change from time to time. For details, please refer to <https://web.three.com.hk/roaming/ric/index-en.html>.

The data speed will be adjusted to not higher than 128kbps when the data roaming usage reaches the cap, customers may continue to use the data roaming service until expiry of the usage period.

6. When customer has subscribed to more than one roaming service at the same time, or the monthly plan includes roaming data, the order of data usage deduction on the overlapped destinations can be referred to: https://www.3supreme.vip/tnc/240926/roaming_data_deduction_order.pdf.
7. Where a Customer uses roaming data in a destination that is not designated under the RIC Service and has not subscribed to any applicable roaming data package or service, the Data Roaming Daily Charge Cap Service shall be activated automatically, and the corresponding charges shall apply. The Data Roaming Daily Charge Cap Service is a default service and does not require prior subscription by the Customer. This service shall remain in effect unless and until the Customer cancels the roaming service. For further details, please refer to [tnc_daily_charge_cap_en.pdf](#) .
8. Customer can contact your dedicated Personal Executive for RIC Service un-subscription, data roaming service (including but not limit to speed, charges, service contents) will be restored to the data roaming plan currently subscribed for by the customer prior to usage of the RIC Service (if any), or the standard roaming service, any remaining data entitlement and Usage Period will be forfeited immediately without any compensation. Please login to My Account or 3SUPREME App account to obtain details of the current subscribed-for roaming service plan (if any).



9. RIC Service only includes data transmission charges. Voice call, SMS, video call and other extra service usage will be charged at the standard roaming rate (please click here for details).
10. Usage of RIC Service is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
11. RIC Service shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3SUPREME shall have the right to forthwith terminate Daily Pass without prior notice. All commercial or illegal promotion activities via the use of Daily Pass shall be prohibited.
12. RIC Service shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.
13. 3SUPREME reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of RIC Service and to suspend or terminate any part of RIC Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3SUPREME. 3SUPREME shall have the final decision in case of any dispute.

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