



Chill Life Bundle Terms and Conditions

1. Chill Life Bundle (“Services”) includes any of the following combos (“Combo”). Subscription to any one (or more) of the service combos requires signing a fixed contract period of 24 months (‘Fixed Contract Period’).

Combo	Value-Added Service 1	+	Value-Added Service 2	+	Value-Added Service 3	Monthly Fee (HKD)
[1]	BowtieGo VDoctor+ Membership Plan	+	Anti-Scam Service (Free First Year)	+		First Year: \$59/month Second Year: \$78/month
[2]	BowtieGo Ear, eye, body health-check plan – Standard Plan	+	Anti-Scam (Free First Year)	+		First Year: \$39/month Second Year: \$58/month
[3]	BowtieGo Ear, eye, body health-check plan – Standard Plan	+	ZoneAlarm® Extreme Security NextGen – 1 device (Free First Year)	+		First Year: \$39/month Second Year: \$57/month
[4]	BowtieGo VDoctor+ Membership Plan	+	Anti-Scam	+	Free 2-year Travel Insurance	\$78/month
[5]	Handset Switch / Replacement Service	+	Anti-Scam	+	Free 2-year Travel Insurance	\$78/month
[6]	BowtieGo VDoctor+ Membership Plan	+	PIA VPN	+	Free 2-year Travel Insurance	\$88/month

Notes: If customer has already subscribed to any of the following value-added services (whether as an standalone service or as part of a service bundle) : Anti-Scam, ZoneAlarm® Extreme Security NextGen, PIA VPN or Handset Switch / Replacement Service (“**Non-Duplicable Services**”), customer cannot subscribe to any bundle that includes the same Non-Duplicable Service.

- Example 1 : If the customer has subscribed to “Anti-Scam”, they cannot subscribe to any bundle that includes “Anti-Scam Service,” such as Combo 1, 2, 4, or 5.
 - Example 2 : If the customer has subscribed to Combo 1 (which includes “Anti-Scam”), they cannot subscribe to Combo 1 again, nor any other bundle that includes “Anti-Scam” (such as Combo 2, 4, or 5), or subscribe to “Anti-Scam” as a standalone service.
 - Example 3 : If the customer has subscribed to the “Scam Protection Combo” service (which includes Anti-Scam, ZoneAlarm® Extreme Security NextGen, and PIA VPN), they cannot subscribe to any of the service combos listed here.
2. During the Fixed Contract Period, customers are not allowed to switch to other value-added services or service bundles. If, during the Fixed Contract Period, (i) the customer terminates any one (or more) of the subscribed service bundles; or (ii) terminates the relevant mobile communication/5G broadband contract with Hutchison Telephone Company Limited (‘Hutchison Telephone’) for any reason, the customer agrees to pay Hutchison Telephone the total remaining monthly fees for the terminated service bundle(s) for the rest of the Fixed Contract Period as an early termination charge.
 3. The monthly fee will automatically be chargeable upon successful application of the Service. Even if the actual usage of the Service is less than a month, the applicable monthly fee is still payable by the customer in full and is not refundable on a pro-rata basis.



4. Upon expiry of the Fixed Contract Period, the service will automatically terminate and no further monthly fees will be charged.
5. The Service is only applicable to the 3G, 4G LTE and 5G mobile customers of 3HK / 3SUPREME.
6. Unless otherwise specified, downloading any Combo-related applications or using this service via mobile data networks locally or overseas will incur the applicable local or roaming data charges (as appropriate).
7. Part of the content in the Combo is provided by relevant third-party suppliers. Service content is subject to change without prior notice. All details regarding the Combo, supported devices, and specifications are based on the latest announcements on the supplier's service website and/or application.
8. Hutchison Telephone reserves the right to amend or terminate the Combo, relevant offers, service contents, terms and conditions at any time without prior notice. Hutchison Telephone will have the right of final decision in case of any dispute.
9. Customers who successfully activate any Combo are subject to the following terms and conditions (as applicable). In the event of any discrepancy between the terms and conditions of the service bundle stated herein and those of individual services listed below, the former shall prevail, including:

(a) BowtieGo VDoctor+ Membership Plan (Click here to enter);

3HK: <https://web.three.com.hk/tnc/230113/59-vdoctorplus-tc.pdf>

3SUPREME: https://www.3supreme.vip/tnc/230101/59_vdoctorplus_tc.pdf

(b) BowtieGo Ear, eye, body health-check plan – Standard Plan(Click here to enter);

3HK: <https://web.three.com.hk/tnc/240808/tnc-3hk-bodycheck-39-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/240808/tnc-sup-bodycheck-39-tc.pdf>

(c) Handset Switch / Replacement Service (Click here to enter);

3HK: <https://web.three.com.hk/tnc/230127/tnc-hsservicefretrial-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/250715/tnc-hsswitch.pdf>

1. Each registered device is entitled to the handset switch service for a maximum of two times within each 12-month period from service activation date (i.e., the first and second handset switch service requests must be made by customer within the same 12-month period, if a third handset switch service request is required, it may only be submitted 12 months after the date of the first handset switch service request. The third handset switch service request will not be accepted if the first, second and third handset switch service requests are all made within the same 12-month period).

2. Each registered device is entitled to handset replacement service once within the Fixed Contract Period.

(d) Anti-Scam (Click here to enter)

3HK: <https://web.three.com.hk/tnc/240305/tnc-antiscam-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/240314/tnc-antiscam-tc.pdf>

(e) ZoneAlarm® Extreme Security NextGen

3HK: <https://web.three.com.hk/tnc/240402/tnc-zonealarmesn-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/240402/tnc-zonealarmesn-tc.pdf>

1. Check Point ZoneAlarm Extreme Security NextGen Service (“Service”) is only applicable to designated 3G, 4G LTE and 5G mobile customers of 3HK/ 3SUPREME.





2. The Service plan supports a maximum of 1 device only.

3. Customer will be provided the means and link for Services activation by SMS upon successful Service subscription. This Service is an utility program service, customer is required to access this webpage (<https://www.zonealarm.com/software/extreme-security-nextgen>) to download the software application of ZoneAlarm Extreme Security NextGen or ZoneAlarm Mobile Security (“the App”) for different devices to use the Service upon activation.

4. The Service and the App is provided by a third party supplier, namely Check Point Software Technologies Ltd (“Check Point”). The content of the Service may change without any prior notice. 3HK/ 3SUPREME will not be responsible for any liability incurred from or in connection with the content, the downloading of the App or use of the Service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the App or use of the Service by the customer or any other persons). 3HK/ 3SUPREME will have the right of final discretion as to any dispute in all respects in relation to the Service.

5. The App is only applicable to the operation system of iOS 12.0 or later, and Android 5.0 or later; Microsoft Windows 7, 10, 11; Microsoft .NET framework 3.5 or later and Google Chrome, Microsoft Edge, Firefox Web Secure extension function. The App will be updated from time to time to provide security updates fix bugs, add new features, or make changes to certain technical specifications. Customer may upgrade operating system of the device to download and use the newer version of the App uploaded on the Apple App Store or Google Play. 3HK / 3SUPREME If the Customer for whatever reasons has not downloaded for use any newer version of the App resulting in the use of the App and/or the quality of Super Talk being adversely affected, 3HK/ SUPREME will not be responsible for any claims, loses and expenses arising from any adverse effect on the use or quality of the Service due to failure to download the updated version of App.

(f) PIA VPN Service

3HK: <https://web.three.com.hk/tnc/240402/tnc-vpn-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/240402/tnc-vpn-tc.pdf>

(g) 2 Year Free Travel Insurance

3HK: <https://web.three.com.hk/tnc/250715/tnc-3HK-Zurich-tc.pdf>

3SUPREME: <https://www.3supreme.vip/tnc/250711/tnc-zurich-tc.pdf>

10. Customer is subject to the terms and conditions of the mobile Service Terms and Conditions of 3HK/3SUPREME (<http://www.three.com.hk/> or <http://www.3supreme.vip/>). In case of any conflict between the terms and conditions of the Service as specified herein and the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK/3SUPREME, the former will prevail.

11. To terminate the Service, customer must notify 3HK/3SUPREME by calling the 3Customer Service Hotline) / 3SUPREME Hotline 31668866 not less than 7 days before the then current statement cutoff date of the Service. Termination of the Service will forthwith become effective as from 3HK's receipt/ 3SUPREME's receipt of the termination notice from customer.

12. The customer agrees that Hutchison Telephone may provide the customer's information (including but not limited to the customer's name, mobile phone number, and IMEI) to the content providers related to the Combo subscribed by the customer

<https://web.three.com.hk/terms/privacypolicy/index-en.html>

<https://www.3supreme.vip/terms/privacypolicy/index.html>

to activate the service. The customer information collected by the relevant suppliers will be subject to the individual privacy policies of those content providers

a. <https://www.bowtie.com.hk/> → Privacy Policy and Personal Information Collection Statement



A member of CK Hutchison Holdings



- b. 3hk-supreme-device.bolttech.hk → Terms and Conditions
- c. <https://www.zonealarm.com/privacy/> → Privacy Policy
- d. <https://cht.privateinternetaccess.com/pages/privacy-policy/> → Privacy Policy
- e. <https://bit.ly/4mKii6C> → Statement of Purpose for Collection of Personal Data

All personal data collected and held by us will be used in accordance with our privacy policy, as notified to the insured person from time to time and available at this website: <https://www.zurich.com.hk/en/services/privacy> The insured shall, and shall procure all other insured persons covered under the policy to, authorize us to use and transfer data (within or outside Hong Kong), including sensitive personal data as defined in the Personal Data (Privacy) Ordinance (Cap.486), Laws of Hong Kong, for the necessary purposes as set out in our privacy policy as applicable from time to time. When information about a third party is provided by the insured to us, the insured warrants that proper consents from the insured persons or relevant data subjects have been obtained before the personal data are provided to us, enabling us to assess, process, issue and administer this policy, including without limitation, conducting any due diligence, compliance and sanction checks on such data subjects.

- 13. Hutchison Telephone reserves the right to amend or terminate the Combo, relevant offers, service contents, terms and conditions at any time without prior notice. Hutchison Telephone will have the right of final decision in case of any dispute.
- 14. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version will prevail.
- 15. Terms and Conditions of the Service are governed by the laws of Hong Kong.