



**Shenzhen Huafa Snow BONSKI X Trans-Island Chinalink-Cross Boundary Coach Package
Terms and Conditions**

A. Special Terms and Conditions for 【Shenzhen Huafa Snow BONSKI X Trans-Island Chinalink-Cross Boundary Coach】 Package

【Service Provider】

1. The **【Shenzhen Huafa Snow BONSKI X Trans-Island Chinalink Cross Boundary Coach】** package (hereinafter referred to as "the package") is provided by Trans-Island Chinalink.
2. Hutchison Telephone Company Limited (hereinafter referred to as "Hutchison Telecom") shall not be liable for the content, supply, availability, or any related issues, nor shall it provide any compensation of the service provided to customers who purchase packages for promotional activities.

【Package Collection and Usage Instructions】

1. Promotion and Package Redemption Details:

Customers who successfully apply for a designated 5G monthly plan are eligible to receive one complimentary ticket set for free. Eligible customers will receive an SMS notification with details on how to collect the package. Customers must claim the package serial number within 14 days via the "My3 App" or "3SUPREME App" under "My Wallet." Packages are available while stocks last and on a first-come, first-served basis.

If the serial number expires, it cannot be redeemed or used, and no replacement will be issued.

2. Reservation Process

All packages must be booked at least one day in advance. Same-day purchases or reservations are not accepted. Once booked, no refund or rescheduling will be allowed.

Customers must call the Trans-Island Chinalink customer service hotline **【Hong Kong: (852) 2979 8778 / Mainland: (86) 4008 822 322】** on or before 28 February, 2027, to make reservations and provide the following information:

- Bus Seat Reservation: Package serial number, departure location, date, and



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time.

- Huafa Ski Ticket Reservation: Name, Mainland Travel Permit for Hong Kong and Macau Residents number, phone number, ski field admission date, and time.

Tickets are issued under a real-name.

3. Confirmation and Ticket Issuance

Once the reservation is confirmed, Trans-Island Chinalink will send two SMS messages with the following details:

- Bus ticket order number.
- Huafa Ski ticket redemption code.

Once the tickets are issued, no reschedule or refunds will be allowed.

4. Ticket Collection and Usage

- Customers must present the "bus ticket order number" at designated Trans-Island Chinalink bus stops to collect tickets and board the bus.
- Upon arrival at Shenzhen Huafa Snow BONSKI, present the "ski ticket redemption code" at self-service ticket machines or ticket counters to exchange for a ski card.
- Valid ID and a ski card are required for gate verification to enter the ski field. If the identity information does not match, entry will be denied, and tickets are non-refundable or exchangeable.
- Lost or damaged ski cards cannot be replaced, and customers will need to purchase new tickets.
- Ski cards must be kept safe and carried at all times during the visit. They are required for equipment rental/return and ski trail access. Ski cards must be returned when leaving the ski field.

【Package Contents】

- **Included:**
 1. One 3-hour beginner ski slope ticket during the off-peak/regular season at



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Shenzhen Huafa Snow BONSKI.

2. One round-trip bus ticket between Hong Kong and Shenzhen Huafa Snow BONSKI.

Ski tickets and round-trip bus tickets can be booked from now until March 31, 2027.

The ski ticket includes the rental of ski equipment (e.g., ski suit, boots, helmet, skis, ski poles, etc.). Equipment cannot be exchanged after collection. Any damage or loss will incur compensation fees as per the ski field's posted prices.

- **Excluded:**
 1. Ski tickets do not include access to the ice park area, intermediate/advanced slopes, or cable car usage rights.
 2. Gloves, goggles, face masks, and ski lessons (can be purchased on-site).
 3. Ski lessons need to be purchased separately. Pricing is subject to the ski field's posted rates.
 4. Food, beverages, shopping, and other unspecified items within the ski field must be paid for by the customer.

【Disclaimer】

- The package is provided by the third-party supplier Trans-Island Chinalink. Hutchison Telecom is not responsible for the content, supply, availability, or any related issues of the service.
- If the ski field suspends operations or changes operating hours due to adjustments, weather, or equipment maintenance, Hutchison Telecom will not be liable for any related losses.
- Customers must ensure the security of the package serial number and ticket redemption code. If lost or leaked, resulting in an inability to use the package, customers will bear the loss.

【Termination of Usage】



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- If customers terminate their designated 5G monthly plan during the contract period or violate the terms, Hutchison Telecom and Trans-Island Chinalink reserve the right to terminate the customer's account and revoke the package usage rights. Claimed serial numbers will become void without prior notice.

【Other Terms】

- Hutchison Telecom and Trans-Island Chinalink reserve the right to amend or cancel the service, terms, and conditions at any time without prior notice. In case of disputes, Hutchison Telecom and Trans-Island Chinalink reserve the final decision.
- In the event of any discrepancies between the English and Chinese versions of these terms, the Chinese version shall prevail.
- These terms and conditions are governed by Hong Kong law.



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B. General Terms and Conditions for 【Shenzhen Huafa Snow BONSKI 3-Hour Beginner Ski Slope Off-Peak/Regular Season Ticket】

Reservation Requirements

1. The information of the actual skier must match the ID details provided at the time of booking. If companions are present, each person must use their own ID details to purchase tickets.
2. Minors must provide their own ID details for booking and enter the ski field with an accompanying adult ticket holder.
3. Ensure that ID information provided during booking is accurate, truthful, and complete. Any issues caused by inaccurate or false information (e.g., inability to verify, enter the ski field, or other losses) will be the sole responsibility of the customer.

Ski Field Entry Requirements

1. Tickets must be used on the specified date of purchase. Tickets are valid for single use only. Re-entry after exiting the ski field requires a new ticket.
2. Check the latest operating hours and arrange entry times accordingly. Tickets will not be extended or refunded due to insufficient playtime.
3. Entry Process: Shenzhen Huafa Snow BONSKI operates under a real-name system. On the day of your visit, bring a valid ID with the ticket redemption code to exchange for a ski card at self-service machines or ticket counters.
4. During holidays, expect larger crowds. Arrive early to queue for ticket exchange and entry. Crowd control measures may be implemented during peak times.

Definition of Dates

1. Off-peak season : Dates not included in the definitions of the Regular Season or Peak Season.



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2. Regular season:

- Weekdays (Monday to Friday) during the summer vacation (July 1 - August 31).
- Saturdays and Sundays outside of the summer vacation, national statutory holidays, and their adjusted holiday periods.
- The 10 days (inclusive) leading up to the adjusted holiday period of the Chinese New Year and the 7 days (inclusive) following it.
- Weekdays (Monday to Friday) during the summer vacation (July 1 - August 31).
- Christmas week from December 19 to December 27.

3. Peak Season:

- National statutory holidays and their adjusted holiday periods.
- Saturdays and Sundays during the summer vacation (July 1 - August 31).

For more details on the date definitions, please refer to the official Shenzhen Huafa Snow BONSKI Calendar.



Usage Instructions

1. Ski tickets allow you to choose between single or double skis. Equipment cannot be



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exchanged after selection.

2. Tickets are non-refundable or exchangeable if ID details do not match those provided during booking.
3. Keep ticket codes secure. Loss or disclosure resulting in denied entry will require a new ticket purchase.
4. Skiers under 18 should ideally be accompanied by an adult.

Timing and Other Notes

1. Ski timing starts when entering the first gate and ends when exiting the last gate.
Overtime usage will incur charges based on the ski field's posted rates.
2. Reference overtime fees for 3-hour beginner ski slope:
 - Off-peak: ¥30/30 minutes.
 - Regular season: ¥40/30 minutes.Overtime within 30 minutes is free. Beyond 30 minutes, fees are charged per 30-minute interval.

Safety Guidelines

- Skiing is a high-risk activity. Avoid participation if you have certain health conditions (e.g., heart disease, high blood pressure, pregnancy).
- Always wear protective gear, including helmets, gloves, and goggles.
- Follow all safety rules and instructions provided by the ski field.

In the event of any discrepancies between the English and Chinese versions of these terms, the Chinese version shall prevail.